



**SBI INFRA MANAGEMENT SOLUTIONS PVT. LTD., (SBIIMS)  
(WHOLLY OWNED SUBSIDIARY OF SBI)  
JAIPUR CIRCLE OFFICE**

**TENDER FOR HIRING OF FABRICATED MOBILE ATM VANS**

**IN RAJASTHAN**

**TENDER ID-JAI202005003**

**Date of Issue of Tender : 05.06.2020  
Last date of submission : 26/06/2020 on or before 3.00 PM  
(Technical bid need to be submitted in hard copy as well as online; however price bids only to be submitted online only)**

### **Notice Inviting Tender**

**Tender ID: JAI202005003**

SBI Infra Management Solutions Pvt. Ltd. on behalf of State Bank of India invites **online** Tenders from eligible bidders for providing **of fabricated mobile ATM VANS** under control of Jaipur Circle (Sites as finalized by SBI/SBIIMS) anywhere in Rajasthan on Hiring basis as per the criteria specified in the tender document.

1.	Name of Work	:	for providing <b><u>of fabricated mobile ATM VANS</u></b> under control of Jaipur Circle (Sites as finalized by SBI/SBIIMS) on Hiring basis
2.	Time allowed for completion	:	As specified in the subsequent pages in the tender document.
3.	Earnest Money Deposit (2% of the Estimated One year contract value)	:	<b>Rs. 100000/- (Rupees One Lacs only)</b> by crossed Bank Draft/ Banker's Cheque drawn in favor of State Bank of India, Jaipur <b>(To be enclosed in sealed envelope as a part of Technical Bid).</b>
4.	Security Deposit	:	<i>The Vendor has to submit 5% of the total contract value of three year for each site in the form of a STDR/FDR in joint A/c of Bank &amp; Contractor as security deposit for the total contract period until and unless the same comes to end by termination, expiry or as decided by SBI/SBIIMS, duly discharged in favour of the Bank or as performance Bank guarantee with the format and clauses as defined by SBI/SBIIMS. The security deposit will be refunded on expiry/termination of the contract as the case may be after adjusting the dues payable by the contractor to the Bank Work Order will be issued only after receipt of the Security Deposit/Performance Bank Guarantee. In case Vendor fails to perform the contract, Bank shall invoke the Performance Bank Guarantee [PBG] to recover penalty/damages or any other amount due to the Bank /amount recoverable, the right to invoke the BG for any noncompliance of the terms and conditions.</i>
5.	Processing Fee of Tender	:	<b>A non-refundable amount of Rs 5,000/- (Rupees Five Thousand only) To be deposited online through SB Collect <a href="https://www.onlinesbi.com">https://www.onlinesbi.com</a> the procedure is detailed in NIT subsequent pages. Online Generated Receipt of the Tender Fee should be enclosed in the technical Bid. Fee to be deposited on or before 25.06.2020</b>

6.	Last date and time of receipt of Tenders	:	<b>26/06/2020</b> up to 3.00 p.m.
7.	Address at which the Tenders are to be submitted	:	<p><b><u>Technical Bid</u></b>: - to be submitted in hard copy at <b>SBI INFRA MANAGEMENT SOLUTIONS PVT. LTD.</b> Circle Office, 1st Floor, SBI Administrative office A-5 Nehru Place, Tonk Road, Jaipur Email: headjai.sbiims@sbi.co.in, Ph; 0141-2745273/49.</p> <p><b><u>Price Bid</u></b> :- Price Bid to be uploaded online <a href="https://etender.sbi/SBI">https://etender.sbi/SBI</a></p>
8.	Date and time of opening of Tenders	:	<b>26/06/2020 at 3.30 p.m.</b>
9.	Place of opening Tenders	:	<p><b>SBI INFRA MANAGEMENT SOLUTIONS PVT. LTD.</b> Circle Office, 1st Floor, SBI Administrative office A-5 Nehru Place, Tonk Road, Jaipur Email: headjai.sbiims@sbi.co.in, Ph; 0141-2745273/49 Contact person : Mahesh Garg :9972590352 (for tender related enquiry) Contact person : Shri Mahesh Garg :9972590352 (for tender related enquiry) Shri Sandeep Bhardwaj : 09968622804 (for technical query)</p>
10.	Defects Liability Period	:	NA
11.	Validity of Offer	:	12 Months from the date of opening the Price Bid.
12.	Liquidated Damages	:	As specified in the subsequent pages in the tender document
13.	Note	:	<p><i>The vendor has to obtain all necessary approvals/permissions, liasioning if any from the appropriate government authorities required for the completion of the above contract at the site mentioned in this tender. The vendor has to comply all the rules and regulations which are necessary for the execution of the contract and shall indemnify the SBIIMS/SBI from all legal and monetary liabilities arising due to the violation of the approvals/permissions, rules and regulations.</i></p>

14	Availability of Tender Documents	Tender documents to be downloaded from the Bank's website procurement news <a href="https://www.sbi.co.in">https://www.sbi.co.in</a> under "procurement-news" or SBI e-tender portal <a href="https://etender.sbi/SBI">https://etender.sbi/SBI</a>
15	For E-Tender related queries	Service provider: e-Procurement Technologies Ltd. Ahmedabad HelpDesk: Contact Person: Miss Bina Soni, PH:-079-68136889, 6354919566 e-mail: bina.soni@auctiontiger.net

**Mode of Submission of Tender:** The tender shall be submitted in both physical and online in two cover system in accordance with the procedure detailed herein below. Specified documents shall be sealed in envelopes of appropriate size each of which shall be sealed.

1. First Envelope marked **Cover 1** shall contain Earnest Money Deposit along with Covering Letter and Online receipt of Processing Fee of the Tender Document.
2. Envelope marked **Cover 2** shall be of adequate size and shall contain envelopes marked **Covers 1 & tender document** should be properly sealed & signed. This envelope shall be endorsed on the outside face asunder:

**"Providing of fabricated mobile ATM VANS under control of Jaipur Circle (Sites as finalized by SBI/SBIIMS) on hiring basis"**

The envelope marked **Cover 2** containing the tender documents as per instructions mentioned above shall be submitted in the office of **VICE PRESIDENT & CIRCLE HEAD, SBI INFRA MANAGEMENT SOLUTIONS PVT. LTD.**, Circle Office, 1st Floor, SBI Administrative office, A-5 Nehru Place, Tonk Road, Jaipur, **ON OR BEFORE 3.00 p.m. on 26/06/2020.**

Envelope marked **Cover 1 & Cover 2** containing Earnest Money Deposit along with Covering Letter and online receipt of the Processing Fee of Tender Document, tender document will be opened if the Earnest Money Deposit, Processing Fee of Tender Document, tender document is not found as prescribed, the tender shall be rejected.

1. **CONDITIONAL TENDER OR INCOMPLETE TENDER SHALL BE SUMMARILY REJECTED.**
2. Corrigendum if any will be published on SBI e-tender portal <https://etender.sbi/SBI> and [www.sbi.co.in](http://www.sbi.co.in) under "procurement news"
3. **The vendor has to submit the self-attested stability certificate of the whole installation on thereof.**

4. In case of any dispute arising regarding the job contract including the interpretation or the scope or working thereof, the decision of the Vice President SBIIMS, Jaipur circle shall be final and binding on the Contractor.
5. The tenderer must obtain himself on his own responsibility and his own expenses all information and data which may be required for the purpose of filling this tender document and enter into a contract for the satisfactory performance of the work. The Tenderer is requested to satisfy himself regarding the availability of water, power, transport and communication facilities, capacities that may be required, the quantity of the materials, labour, the law and order situation, climatic conditions local authorities requirement, traffic regulations etc; The tenderer will be fully responsible for considering the financial effect of any or all the factors while submitting his tender
6. Design and layout of the vehicle is to be approved by the Bank, However all the fabrication work/ modification is in the scope of the vendor and will be done by vendor himself.

#### **Help Desk:**

e-Procurement technologies Limited, Ahmedabad.

1. SalinaMotani:- 079-68136843,[salina.motani@eptl.in](mailto:salina.motani@eptl.in)
2. JaymeetRathod:- 079-68136829,[jaymeet.rathod@eptl.in](mailto:jaymeet.rathod@eptl.in)
3. KanchanKumari:- 079-68136820,[kanchan.k@eptl.in](mailto:kanchan.k@eptl.in)
4. Vinayak Khambe:- 079-68136835,[vinayak.k@eptl.in](mailto:vinayak.k@eptl.in)
5. AnshulJuneja:- 079-68136840,[anshul.juneja@eptl.in](mailto:anshul.juneja@eptl.in)
6. NandanValera:- 079-68136843,[nandan.v@eptl.in](mailto:nandan.v@eptl.in)
7. HemangiPatel:- 079-68136852,[hemangi@eptl.in](mailto:hemangi@eptl.in)
8. Nadeem Mansuri:- 079-68136853,[nadeem@eptl.in](mailto:nadeem@eptl.in)
9. DeepakNarekar:- 079-68136863,[deepak@eptl.in](mailto:deepak@eptl.in)
10. SujithNair:- 079-68136857,[sujith@eptl.in](mailto:sujith@eptl.in)

Primary Contact Numbers :- +91-9081000427, 9904407997

#### **MINIMUM ELIGIBILITY CRITERIA FOR QUALIFYING IN TECHNICAL BID:-**

- A. Only those applicants who possess the following eligibility criteria should apply, along with documentary proof.
  - a. The Bidder should have past experience in the line of activity i.e. in providing of mobile ATMs to any nationalized bank/ cooperative societies and must have presently catering their services to Nationalized Banks/Financial Institutions/other reputed institutions .The Bidders must have executed the

orders of similar nature and magnitude. The certificate to this effect from the organization should be furnished along with the technical bid. Letter of satisfaction is to be provided from the organization where the bidder has provided their services.

- b. The Applicant's average Annual Financial Turnover during last 3(three) years ending 31st March, 2019 should be at least INR 100Lacs.in the same services. A certificate duly authorized by CA should be submitted in this regard.
- c. Bank's solvency certificate amounting to INR 20 Lacs, not issued prior to the last 6 month from the closing date of this tender.
- d. Company/vendor's shall have service center to cover the SBI offices/branches under the control of Jaipur Circle, situated in Jaipur for providing service in time. If the vendor doesn't have the service center in Jaipur, then an undertaking to establish the same within two months from the date of award of the contract is to be furnished by the Vendor.
- e. The applicant should possess valid certificates / license necessary for the execution of the said contract from the appropriate State/Central Government authority.
- f. The applicant must be in operation for at least three years The bidder should have positive net worth as on 31st March 2019 and should not be a defaulter /NPA at any point of time to any Bank/Financial Institution.(Certificate from CA/CS to be submitted.)
- g. The applicant requires furnish their PAN No, GST Number, Registration details of firm with PIN No, TIN No etc. as applicable.
- h. The applicant shall have sufficient qualified staff/Engineers/Technicians for maintenance of vehicle on scheduled days. Details shall be submitted.
- i. The Bidder having the following valid quality / assurance certifications may given preference.

- 1.ISO 9001:2015 – Quality Management System
- 2.ISO 14001:2015 – Environment Management System
- 3.OHSAS 18001:2007- Occupational Health Safety Management System.

**B. The vendors should possess the following supporting documents and must submit self-attested photocopies of the following supporting documents in the Technical Bid:**

- a) Tender document and its subsequent corrigendum's if any duly filled in and signed and stamped by the authorized representative in each and every page.
- b) **EMD of Rs. 100000/- (Rupees One Lacs only)** in form of DD drawn in favor of State Bank of India, Jaipur **(To be enclosed in sealed envelope as a part of Technical Bid)**. Tender will be rejected if EMD is not submitted or is submitted in any other form until and unless

specified by SBI/SBIIMS).

- c) **A non-refundable amount of Rs 5,000/- (Rupees Five Thousand only) To be deposited online through SB Collect <https://www.onlinesbi.com> the procedure is detailed in NIT subsequent pages. Online Generated Receipt of the Tender Fee should be enclosed in the technical Bid.**
- d) The applicant should submit valid certificates / license necessary for the execution of the said contract from the appropriate State/Central Government authority, if applicable.
- e) PAN Card in the name of the proprietor/firm/company.
- f) Goods & Service Tax (GST) registration.
- g) Documents evidence e.g., profit and loss statements/Balance sheet etc. representing the applicant's average Annual Financial Turnover during last 3(three) years ending 31st March, 2019 with at **least INR 100 lakhs.**
- h) Details of Staff/Engineer/Technicians engaged by the firm.
- i) Latest valid Bank's solvency certificate amounting to **INR 20 lakhs** not issued prior to the last 6 month from the closing date of this tender.
- j) Details of service center/Undertaking to establish the service within two months from the date of the award of the contract to serve the sites under the control of Jaipur Circle as stated in A(d).
- k) Income Tax return for last 3(three) years ending 31st March, 2019.
- l) Work order & completion/satisfactory certificate from the clients (Proof for the minimum eligibility criteria Sr. No. A(a)
- m) Document as proof of year of Establishment of the firm with not less than 3(three) years.

### **Scope of Work**

1. The successful bidder will be responsible for supply, customize, installation, UAT, testing and commissioning of Mobile Van (including fabrication) with ATM and/or Lobby solutions as per need of Bank. The integration of the Mobile Van with ATM and/or Lobby solutions with Bank's CBS & other systems and interface with respective Payment Gateways & other interfaces will be the responsibility of the bidder.
2. The ATM and Network Connectivity will be provided by Bank. After successful integration of the vehicle, the bidder will provide the services throughout the contract period as the Bank's requirement.
3. The sites initially decided by the Bank is as under:-
  - a. Bhilwara
  - b. Jaisalmer
  - c. Sriganganagar
  - d. Barmer

However, Bank/SBIIMS reserves the rights to change in the site location as per requirement. No additional payment will be made to towards transportation to the site from manufacture's/bidders location.

### **The scope of work for Mobile ATM and Lobby Van:**

The Bank has installed an Electronic Financial Transaction Switch to drive and administer ATMs of the Bank. The Mobile Van ATMs & lobby will be integrated with bank's switch

1.1 Supply, installation, testing and commissioning of Mobile Van (including its fabrication), Lobby on ownership basis.

1.2 Purchase and maintenance of vehicle for Mobile Van. The vehicle shall be fabricated as specified by the Bank, with reinforced body for mounting ATM.

1.3 Supply, installation, testing and commissioning of network, UPS, lighting arrangements etc. to facilitate transactions through Mobile ATMs.

1.4 DVR/CCTV image capturing while transacting on ATM.

1.5 The interior of the vehicle should be furnished to host one officer of the Bank who would carry out banking and / or financial inclusion related activities.

1.6 Van should power backed up facility, GPS facility, PA system for announcements etc.

### **2. Integration of supplied goods, equipments & software**

The bidder must integrate all the hardware equipment (s), vehicle and software components to make the mobile van system integrated and fully functional. It will be bidder's responsibility to locate the exact nature of the problem / fault(s) and rectify the same. Bidder should guarantee that all components are new.



To

*CIRCLE HEAD & VICE PRESIDENT  
SBI INFRA MANAGEMENT SOLUTIONS PVT LTD,  
1st Floor, SBI Administrative office  
A-5 Nehru Place, Tonk Road, Jaipur*

Dear Sir,

**Providing of fabricated mobile ATM VANS under control of Jaipur Circle (Sites as finalized by SBI/SBIIMS) on hiring basis**

We understand that with the participation in the tender

1. You are not bound to accept the lowest or any bid received by you, and you may reject all or any bids without assigning any reasons.
2. If our Bid for the above job is accepted, we undertake to enter into and execute at our cost, when called upon by the bank to do so, a contract in the prescribed form. Unless and until a formal contract is prepared and executed, this bid and its corrigendum's together with your written acceptance thereof shall constitute a binding contract between us.
3. If our bid is accepted, we will be jointly and severally responsible for the due performance of the contract.
4. You may accept or entrust the entire work to one Bidder or divide the work to more than one bidder without assigning any reason or giving any explanation whatsoever.
5. Bidder means the bidder who is decided and declared so after examination of technical & Price bids.

Yours faithfully,

Signature of Authorized Signatory Designation  
Seal of Company

Date:  
Place:

To

*CIRCLE HEAD & VICE PRESIDENT  
SBI INFRA MANAGEMENT SOLUTIONS PVT LTD,  
1st Floor, SBI Administrative office  
A-5 Nehru Place, Tonk Road, Jaipur*

Dear Sir,

We, the undersigned, offer to Supply, Installation, Testing, and Commissioning & Maintenance of Mobile Van (including fabrication), mentioned in this tender document. We are fully aware with tender conditions mentioned in this tender document. In accordance with your tender dated 15.05.2020, we are hereby submitting our proposal, which includes this Technical Proposal and a Commercial proposal online through e-tendering agency.

We hereby declare that we have read the instructions/conditions mentioned in this tender document and included in the tender document, and abide by the same. We declare that we are binding on process mentioned in the tender document and the decisions made by "State Bank of India / SBIIMS, Jaipur)"

We hereby declare that all the information and statements made in this proposal are true and accept that any misleading information contained in it may lead to our disqualification.

We confirm that all personnel and/or details named in the tender will be available to undertake the services.

We undertake, if our proposal is accepted, to initiate the services related to the assignment immediately on signing of contract.

We understand you are not bound to accept any tender and proposal you receive.

Yours faithfully,

Signature of Authorized Signatory Designation  
Seal of Company

Date:  
Place:

**APPLICATION –CUM- TECHNICAL BID FORM :-****(Please strike-off which is not applicable.)**

1.	a) Name of the applicant/organization	
	b) Full Postal Address of the Firm	
	c) Contact Details (i) Phone No. (ii) Mobile No. (iii) Fax No. (iv) E- mail address.	
2.	Year of establishment <b>Please enclose documentary evidence</b>	
3.	Constitution of Firm <b>Enclose certified copies of documents as evidence.</b>	Sole proprietorship/ Partnership /Private Ltd. / Ltd. Co. / Any other (Please specify)
4.	Name of the Proprietor/Partners/Directors of the organization/firm <b>Enclose certified copies of document as evidence.</b>	
5.	Name of Authorised signatory (Enclose letter of authorization)	
6.	Mode of Authorization <b>Enclose certified copies of document as evidence</b>	Resolution / Partnership Deed / Registered Power of Attorney / Proprietor / Any Other ( Please specify)
7.	Details of registration-whether partnership firm, company, etc. Name of registering authority, date and registration number (Note: <b>partnership firms not registered with the appropriate authority need not apply</b> ), if any <b>Enclose certified copies of document as evidence.</b>	
8.	Whether empanelled with Govt. /Semi Govt./Banks/CPWD/Municipal Authorities or any other Public Organization and if so, since when? (Enclose certified copies of document as evidence). i. Name of Organization  No. & Date of Registration ii. Name of Organization  No. & Date of Registration iii. Name of Organization  No. & Date of Registration	

9.	No. of years of experience in the field and details of work in any other field.	
10	Yearly turnover of the organization during last 3 (Three) years (year wise) and furnish balance sheet and Profit & Loss A/c. for the last 3 years.	
11.	Banker's Details (i) Banker's Name (ii) Full Postal Address (iii) Telephone No. (iv) Account No. (v) Type of Account	
12.	Bank's Solvency Limit ( Please enclose latest valid Solvency certificate from the Banker )	
13.	PAN No. (Income tax) <b>Enclose certified copies of document as evidence</b>	
14.	Goods & Service Tax (GST) No. <b>Please enclose documentary evidence</b>	
15.	Whether last three years IT returns filed (Pl. enclose certified copies of the IT returns of the last three FY years	
16.	Details of similar works in operation/completed	Please fill up enclosed Annexure -I & enclose copies of work completion /in operation certificates
17.	Details of Key Personnel Permanently employed.	
18.	Other infrastructural information to be used/referred for this work.	
19.	Furnish the names of -3- responsible persons along with their designation, address, telephone no., etc., for whose organization, you have completed / in operation for similar jobs and who will be in a position to certify about the Performance of your organization.	1 2 3
20.	Whether any Civil Suit/litigation arisen in contracts executed during the last 10 years. If yes, please furnish the name of the employer, nature of work, contract value, work order and brief details of litigation. Give name of the Court, place, and status of pending litigation.	Attach a separate sheet if required.
21.	Information relating to whether any litigation is pending before any Arbitrator for adjudication of any litigation or else any litigation was disposed off during the last ten years by an arbitrator. If so, the details of such litigation are required to be submitted.	
22.	Please mention whether your any relative(s) is (are) working in the State Bank of India with the name, relationship, address etc.	<b>Please submit declaration certificate.</b>
23.	Registration details for the EPF/ESI and the Labour License details under the Labour Contract Act.	

- a) I/We have read and understood the Press notice, Tender Documents along with terms and conditions, Minimum Eligibility Criteria & this Application form along with Annexure and Corrigendum's if any my/our firm fulfills the ELIGIBILITY CRITERIA FOR QUALIFYING IN TECHNICAL BID described in this TENDER Notice.
- b) I/We hereby confirm and certify that the information given above is correct and true and the enclosures annexed herewith are genuine to the best of my / our knowledge.
- c) I/We are authorized to sign and submit these documents.
- d) I /We understand that if any stage it is found / noticed by SBIIMS that any information thus provided by us is untrue / incorrect partly or fully and in case of receipt of adverse / unsatisfactory report from other clients / Bankers, SBIIMS may not consider our application or may take any appropriate action against us.
- e) I /We also understand that partly / wrongly filled application and / or applications not on prescribed pro-formaand/or applications not accompanying relevant documents / enclosures / annexed documents may liable to be summarily rejected by SBIIMS.
- f) I / We understand that this is merely an application & does not entitles me /us to be necessarily qualified in Technical Bid by SBI/ SBIIMS and SBI/SBIIMS reserves the right to reject all and / or any application without assigning any reason whatsoever.
- g) **All the terms & conditions. Technical Requirements etc. mentioned in this Tender are acceptable to us.**

(SIGNATURE OF AUTHORIZED SIGNATORY)

NAME:

SEAL OF THE FIRM

PLACE:

DATE:-

**Note: Please enclose all the Annexure with relevant supporting documents duly self-attested.**

### Annexure-I

List of clients whose work has been undertaken/in operation for last 3 years (copy of work orders to be attached):

Sr. No.	Name of the Client, Location, and Name and Mobile No. of Contact Person	Details of Similar work executed with any financial institution/ Nationalized Bank etc.	Number of Employees engaged	Contract Value (Rs.)
1				
2				
3				

Signature of Authorized Representative \_\_\_\_\_

Name of Authorized Representative \_\_\_\_\_

Date: \_\_\_\_\_

Place: \_\_\_\_\_

Note: SBIIMS may make telephonic or written inquiries about the work done, including satisfaction of the client, and May also visit the client sites. Vendors should note that by providing the names of the clients in this form, they are authorizing SBIIMS to make inquiries about them with those clients.

### **Terms & Conditions of the Tender:**

- 1) The e-Tendering shall be conducted through Bank's Service Provider for finalization monthly hiring Rates (valid for 5 years for placing work order) as per annexed Price Bid/BOQ. Amongst the shortlisted vendors qualified in Technical Bid after scrutiny of the applications/Technical Bids received by SBI/IMS.
- 2) The acceptance of any Bid or otherwise will vest with SBI/IMS and SBI/IMS does not bind itself to accept any or all the applications received and reserves the right to reject any or all the applications / vendors which do not fulfill all or any of the conditions and are incomplete in any respect, or if decided by SBI/IMS without assigning any reason whatsoever. The applicant shall not be entitled to claim any costs, charges, damages and expenses of and incidental to or incurred by him through or in connection with his submission of Technical Bid/Price Bid.
- 3) The EMD deposited shall not carry any interest. If the vendor, who quoted lowest amount in the Price Bid, backs out and will not execute the work in time, this deposited amount will be forfeited.
- 4) Selected vendor will be required to comply with all statutory requirements of the Govt. bodies. In case they fail to comply with any of the statutory requirements, SBI/IMS may pay the full or the unpaid balance due, as the case may be, either by deduction from any amount payable to the vendor under any contract, or as a debt recoverable from the contractor, or by invoking the deposited amount with SBI, at the sole discretion of SBI/IMS.

### **5) Opening & Evaluation of Technical Bids:-**

- a. The Bidders' names, the presence or absence of requisite EMD and such other details, at the discretion of SBI/IMS, will be announced at the time of technical Bid opening.
- b. SBI/IMS will examine the Bids to determine whether they are complete in all respect and all required formats have been furnished. The submitted documents have been properly signed, and the Bids are generally in order.
- c. Prior to the detailed evaluation, SBI/IMS will determine the responsiveness of each Bid to the Bidding Document. For purposes of these Clauses, the Bid which conforms to all the terms and conditions of the Bidding Document without any deviations will be treated as a responsive Bid.
- d. If a Bid is not responsive, it will be rejected by SBI/IMS and shall not subsequently be made responsive by the Bidder by correction of the non-conformity.
- e. Only those Bidders and Bids who have been found to be in conformity of the eligibility terms and conditions during the preliminary evaluation would be taken up by the Bank for further detailed evaluation. Those Bids who do not qualify the eligibility criteria and all terms during preliminary examination will not be taken up for further evaluation.
- f. During evaluation and comparison of bids, SBI/IMS may, at its discretion ask the bidders for clarification of its bid. The request for clarification shall be in writing and no change in prices or substance of the bid shall be sought, offered or permitted. No post bid clarification at the initiative of the bidder shall be entertained.

- g. The SBI/MSB after the technical evaluation of the bids will ask to submit Online Price Bid to those vendors who are technically qualified.

**6) Contacting the Bank:-**

- a. No Bidder shall contact SBI/MSB on any matter relating to its Bid, from the time of opening of Price Bid to the time the Contract is awarded.
- b. Any effort by a Bidder to influence SBI/MSB in its decisions on Bid evaluation, Bid comparison or contract award may result in the rejection of the Bidder's Bid.

**7) Award Criteria:-**

- a. The SBI/MSB will award the Contract to the successful Bidder/s who has/have been determined to qualify to perform the Contract satisfactorily, and whose Bid has been determined to be responsive, and is the lowest evaluated Bid.
- b. SBI/MSB reserves the right to make changes, based on actual requirements, at the time of placing the orders.
- c. In case any of the vendor is not in a position to complete the job in stipulated time or not able to perform as per bank's satisfaction, SBI/MSB may, at its discretion, award the contract to the other two or one vendor vendors at L1 approved contract rate in the ratio as decided by SBI/MSB, the decision of SBI/MSB will be final and binding on the vendors.
- d. The decision of SBI/MSB in allotment/distribution of sites to the bidder/vendor will be final and binding on all the participating bidders/vendors.
- e. The contract will be awarded to the Bidders/vendors from time to time as per requirement of the SBI/MSB at the approved contract rates finalized through e-tendering within 1(one) year from the date of approval of the L1 rates.

**8) Technical/Commercial terms & conditions:-**

1. The vehicle should be Tata 407 or equivalent model to tata 407 in other manufactures and should be of new one.
2. The vehicle offered should have following facilities:
  - a. The layout of the vehicle interior should be as provided by the bidder along with the technical bid.
  - b. The vehicle should have an internal area of approximately 80 sq. feet to house the ATM, Self Service Kiosk (SSK) (Provisional), and accessories and also provide seating space for two personnel along with table/writing ledge.
  - c. The vehicle should provide clear height of 6 ft. inside to facilitate easy movement.
  - d. The vehicle should be new having reinforced body and adequate space to accommodate ATM and other required machine having approximate weight 1500 kg and front cash loading facility. The vehicle will be exclusively used for mobile ATM of the bank.
  - e. Provision and installation of new 3 KVA online UPS (from one of the SBI approved vendors as per list published in the tender) with back up duration 10 hours, along with inbuilt generator of 5 KVA capacities to charge the batteries. UPS make and specification will be provided by the vendor (minimum efficiency 93% and the make should be from SBI



- approved vendor). the generator should have ISI certification's
- f. The vehicle must be fully air-conditioned having in-built or separate cooling device of adequate capacity to maintain temperature between 20-25 degree centigrade inside the vehicle for ATM and other accessories.
3. Inside area of the vehicle should be properly illuminated with Tube lights / CFLs of adequate wattage. Provision & installation of Fire extinguishers of adequate capacity dry powder / gas type for the safety of the equipment. The vehicle should be fitted with alarm system. The vehicle should also be equipped with public address system for making recorded /live announcements.
  4. - The exterior of the vehicle should be Polyurethane (PU) painted as per our color choice with provision for fixing advertisement boards on both sides to display / advertise bank's products.
  5. Final Sketch and detailed drawing of the vehicle will be approved by the Bank.
  6. The Vehicle should be provided with trained driver having valid driving license. Driver should have 24 hours Mobile phone facility. In addition, a helper should be made available on vehicle to attend to operational issues. The vehicle will be maintained clean on daily basis by the helper. The vehicle should also be provided with an armed guard. All other facilities like uniform, food, drinking water, first aid medicines, salary etc. to driver, helper and armed guard will be provided by vendor. The Bank will not be liable for any legal proceedings arising out of it. The salary of these personnel was be borne by the vendor.
  7. Driver's, helper's and armed guard's antecedents / credentials will have to be ascertained / verified from the local police authorities by the firm/ owner and original copy of the police verification shall be submitted to the Bank for record.
  8. Any change of driver, helper and armed guard will be communicated to our authorized official well in advance and the firm's / owner's representative known to the Bank shall come along with the new driver/helper/armed guard, as the case may be. The new driver/helper/armed guard should also satisfy all the criteria mentioned hereinabove.
  9. All the consumables like coolant, engine oil, gear oil, fuel, and refrigerant to be provided by vendor. On the present route the vehicle is likely to travel for approximately 1500 KMs in a month or 18000 KMs in a year. The complete vehicle with UPS, Air Conditioners, GPS facility and other accessories will be maintained by the vendor at no additional cost to the bank.
  10. All the equipments, electrical fixtures fitted on the vehicle needs to be well maintained and functional for trouble free service. The vehicle will be allowed weekly half day off for five hours (9 am. to 2 p.m.) for preventive maintenance. The day will be decided after award of contract by mutual convenience but not on Saturdays. The vehicle provider should schedule maintenance activities accordingly. The provision of preventive maintenance is to get uninterrupted services for 10 hours per day from 9 AM to 7 PM.
  11. . All the equipments / accessories provided on the vehicle should be new and of reputed make.
  12. The vehicle will be at the disposal of the Bank 24x6 and the Bank would have the sole right to deploy it anytime anywhere.
  13. The vendors have to strictly comply with timings and routes specified.
  14. Any delay in operation or unavailability of services caused on account of the Vendor will attract penalty of Rs. 5000/- per day.
  15. Vehicle will be provided for 10 hrs duty on all working days with fuel and other consumables.
  16. Vehicle provided will be brand new and proof of ownership, RTO registration papers, Insurance, PUC, valid license of the driver etc. will have to be furnished periodically to the Bank. The cost of insurance, upkeep of the vehicle, painting, cleaning and all other mandatory charges will be borne by the vendor.
  17. Vehicle hiring contract period will be initially for 3 years w.e.f (date of commencement of work)..... If the services are not found satisfactory, the bank will have the right to terminate the contract by giving one month's notice. The service providers shall give

- minimum 3 months notice for withdrawal of vehicle, failing which Bank may impose befitting penalty.
18. Vehicle will be parked in Bank's premises/ Banks approved parking place with three phase electrical power connection facility for charging of UPS batteries only. The security to the vehicle during night will be provided by the Bank. .
  19. The ATM machine with the cash will be insured by the Bank. Other items on board the mobile vehicle and other accessories provided will be insured by the vendor and he will submit evidence of having done so at his cost.
  20. . In case services of Mobile ATMs are not available to the Bank for more than one day on account of the vehicle or other equipments e.g. UPS, air-conditioner etc due to avoidable reasons. The vendor will have to pay penalty of Rs. 5000/- per day.
  21. . Vendor will have to pay security deposit of Rs.100000/- per vehicle or a performance guarantee of the same amount to the Bank for the period of contract as per specimen of performance Bank Guarantee as per Annexure-III. The guarantee or the deposit will be appropriated by the Bank if the vendor fails to deliver the services.
  22. . Except Service tax on hiring of the vehicle, all other taxes/ charges/ fees prevailing as of now or in future will be paid by vendor. The all-inclusive monthly rent payment and payment of distance covered in excess of 1500 kms will be made after completion of the month. Kilometers will be counted from the base branch and the driver will maintain log for movement.
  23. The vendor will mention PAN Number Service Tax Number in the invoices. TDS will be deducted from the proceeds of the bills as per rules.
  24. The fully fabricated vehicle, as per the vendor's offer letter dated \_\_\_\_\_ and subsequent e-mail dated \_\_\_\_\_ (copies attached), will be made available to the Bank within 45 days of the issuance of the order. In case the vendor fails to perform the contract within the period specified in the order, the earnest money deposit will stand forfeited without any prior notice to vendor.
  25. Any problem arising out on account of police, Transport Authorities or other agencies shall be dealt with by the firm/ owner at his own risk, responsibility and cost. The Bank will not be responsible for any consequences arising out of these. The Bank will not entertain compensation/ charges other than monthly rent.
  26. The fabricated vehicle will be inspected by the Bank Officials before accepting it for run.
  27. The vehicle will be examined for fitness every year by a Bank appointed automobile engineer.
  28. For terms and conditions not covered herein above, the decision taken by the Bank will be binding on both the parties.
  29. Support to be provided by the Bank:
    - Supply and installation of ATM.
    - Connectivity equipments and installation.
    - Parking arrangements with electrical power connection for charging of batteries.
    - Insurance of ATM connectivity equipments and cash in ATM. These equipments will be maintained by the Bank.
    - Permission from the Municipal Authorities for parking of vehicle will be obtained by the Bank. Parking charges, if any will be borne by the Bank.
  30. The work or any part of it should not be transferred, assigned or sublet without the written consent of the Bank. The vendor shall also not, without the prior written consent of SBI subcontract or permit anyone other than the vendor's own personnel to perform any of the work, services or other performance required of the vendor.
  31. No advance is payable. On satisfactory performance, the rent will be paid by the connected Branch at monthly interval on submission of necessary documents along with invoice of the same, subject to recoveries if any, on account of penalties as provided for in this document.

## **9) LIQUIDATED DAMAGES**

Delivery of goods and performance of Services shall be made by the Vendor in accordance with the time schedule specified by the Bank. Any delay in performance of the obligation by the vendor will result in imposition of liquidated damages and/or termination of rate contract for default.

## **10) ASSIGNMENT**

The vendor shall perform its obligations under the contract personally and shall not assign, in whole or in part its obligations to perform under the contract or any third party.

## **11) RESOLUTION AND DISPUTES**

All disputes or differences whatsoever arising between the parties shall be settled amicably. If, however, the parties are not able to solve them amicably, the same shall be settled by arbitration in accordance with the Arbitration and Conciliation Act 1996, and the award made in pursuance thereof shall be binding on the parties. The Arbitrator/Arbitrators shall give a reasoned award. Any appeal will be subject to the exclusive jurisdiction of the courts at Jaipur. During the arbitration proceedings the vendor shall continue to work under the Contract unless otherwise directed in writing by the bank or unless the matter is such that the work cannot possibly be continued until the decision of the arbitrator or the umpire, as the case may be, is obtained. The venue of the arbitration shall be Jaipur.

## **12) PATENT RIGHTS**

The vendor shall indemnify SBI against all third party claims of infringement of patents trademark or industrial design rights arising from use of the Goods and part thereof in India.

- i. The suppliers shall at their own expense, defend and indemnify the Bank against all third party claims of infringement of intellectual property rights including patent, trademark, copyright, trade/data secret industrial design rights arising from use of the products or any part thereof in India /abroad.
- ii. The vendor shall expeditiously extinguish any such claims and shall have full rights to defend it there from. If the Bank is required to pay compensation to third Party resulting from such infringement, the supplier shall be fully responsible there for including all expenses, court and legal fees. SBI will give notice to the Vendor for any such claims without delay, provide reasonable assistance to the Vendor in disposing of the claims and shall at no time admit to any liability for or express any intent to settle the claims.

## **13) LIMITATION OF LIABILITY**

Vendor's aggregate liability under the contract shall be limited to a maximum of the contract value. This limit shall not apply to third party claims for

a) IP Infringement indemnity

b) Body injury (including Death) and damage to real property and tangible property caused by Vendor's gross negligence. For the purpose of the section, contract value at any given point of time, means the aggregate value of the purchase orders placed by SBI/SBIIMS on the Vendor that gave rise to claim, under this tender. Vendor shall not be

liable for any indirect, consequential, incidental or special damages under the agreement/ purchase order.

c) Violation of any government, local bodies, labor laws or any other approval/ permission required for the completion of the contract from the appropriate authorities.

The vendor will be indemnify the SBI/SBIIMS from any claims legal or monetary arising due to the above stated clause as in 21 (a), (b),(c).

#### **14) FORCE MAJEURE**

Notwithstanding the above provisions, the Vendor shall not be liable for penalty or termination for default to the extent that its delay in performance or other failure to perform its obligations under the contract is the result of an event of force majeure. For purposes of this clause, "force majeure" means an event beyond the control of the Vendor and not involving the vendors' fault or negligence and not foreseeable. Such events may include, but are not restricted to, war or revolution and epidemics. If a force majeure situation arises, the Vendor shall promptly notify the bank in writing of such condition and the cause thereof. Unless otherwise directed by the bank in writing, the Vendor shall continue to perform its obligation under the contracts far as is reasonably practical, and shall seek all reasonable alternative means of performance not prevented by the force majeure event.

#### **15) TERMINATION OF CONTRACT**

The SBI/SBIIMS reserves the right to terminate the contract by giving 30 days' notice to the Vendor if the vendor fails to fulfill its obligations under this agreement and Black List the vendor or if the SBI/SBIIMS decides to terminate the contract. The vendor will not be liable to claim for any of the losses or the expenses incurred on account of termination of the Contract by the Bank.

#### **16) RELIABILITY**

Since the vehicle shall be used for providing Banking/ ATM facility to remote areas, the vehicle should be available for scheduled timing always.

#### **17) INDEMNITY**

(a) Vendor shall have to indemnify the SBI/SBIIMS against any loss/expenditure incurred or any Dispute/ claims from anybody for having used/using patented designs in their hardware or software pertaining to this order only. Any Patented design used in vehicle/ during fabrication shall be under manufacturer's license agreements and a copy of such agreement authorizing the Vendor to manufacture the patented design shall be given to the SBI/SBIIMS. The Vendor shall furnish indemnity bond for providing adequate maintenance/service support for their vehicle which Bank shall have the right to proceed against the Vendor for damages legally or otherwise.

(b) Vendor shall have to indemnify the SBI/SBIIMS against any loss/expenditure incurred or any Dispute/ claims from anybody for Body injury (including Death) and damage to real property and tangible property caused by Vendor's gross negligence. For the purpose of the section, contract value at any given point of time, means the aggregate value of the purchase orders placed by SBI/SBIIMS on the Vendor that

gave rise to claim, under this tender. Vendor shall not be liable for any indirect, consequential, incidental or special damages under the agreement/ purchase order.

- (c) Vendor shall have to indemnify the SBI/SBIIMS against any loss/expenditure incurred or any Dispute/ claims from anybody for Violation of any government, local bodies, labor laws or any other approval/ permission required for the completion of the contract from the appropriate authorities.

#### **18) PREPARATION AND SUPPLY of VEHICLE on site**

The Bank will designate the installation site before the scheduled installation date to allow the vendor to perform a site inspection to verify the feasibility of the sites before the installation/commissioning of the system.

#### **19) PATENTRIGHTS**

The Vendor shall indemnify SBI against all third party claims of infringements of Patents, trademark or industrial design rights arising from use of the goods and part thereof in India.

i) The vendors shall at their own expenses, defend and indemnify SBI against all third party claims or infringements of intellectual property rights, including patent, trademark, copyright, trade/data secret or industrial design rights arising from the use of the products or any part thereof in India or abroad.

ii) The Vendor shall expeditiously extinguish any such claims and shall have full rights to defend it there from. If the Bank is ready to pay compensation to third party resulting from such infringement, the supplier shall be fully responsible there for including all expenses and court and legal fees etc.

iii) SBI will give notice to the supplier of any such claims without delay, provide reasonable assistance to the supplier in disposing of the claims, and shall at no time admit to any liability for or express any intent to settle the claims.

#### **20) USE OF CONTRACT DOCUMENTS AND INFORMATION**

The vendor shall not without SBI's prior written consent, make use of any document or information provided by them in Bid document or otherwise except for purposes of performing contract.

#### **21) PRE- INSPECTION**

SBIIMS shall be free to carry out pre- inspection as and when required the vendor shall make all necessary arrangement for this purpose. SBIIMS may also conduct the random acceptance testing of fabricated vehicle to ascertain configuration and quality.

#### **22) QUOTED RATES**

**The quoted rate will be monthly charges for Hiring of vehicles with all required facility as specified in technical specifications. The monthly hiring rate should be quoted considering the cost towards hiring of vehicle along with skilled driver, insurance cost, fuel charges, pollution certificate, obtaining of No Objection**

**Certificate (NOC) if any required, any replacement of parts, UPS system, Batteries etc. at the cost of the vendor during the contract period.**

The quoted rate should also be quoted considering the cost for supply of all the equipment's/materials required for vehicle hired, labour, wages, fixtures, transportation, installation, all taxes & charges, cost of the insurances, cost towards testing of vehicles/materials supplied, wastages, Octroi, machinery, maintenance/service charges, cleaning, overheads, profit, statutory expenses, incidental charges, Loading, Unloading, lifting and all related expenses to complete the work. However, **GST will be extra as applicable.**

The approved accepted Rate will be valid for throughout the contract period for placing the work order from the date of acceptance of the Rate Contract by SBI/SBIIMS. During this period rate validity period, work orders will be issued within 1 Year as per the requirement of the Bank at the same approved rate by the SBI/SBIIMS Jaipur Circle or its authorized department.

The monthly hiring rate will be firm throughout the contract period of 5 years and shall not change at any event during the contract period. **The initial contract period will be of 3 year(order will be placed one year at a time) , however the contract may also be extended for a further period of 2 years (one year at a time) after the expiry of the initial contract period of 3 years , subject to mutual consent of the SBI/SBIIMS and the vendor, Though the decision to extend the contract after the initial contract period will be on sole discretion of SBI/SBIIMS and shall be binding on the vendor, However the vendor should give request for extension of the contract at least before 3 Months of the expiry of the initial contract period of 5years.**

#### **23) DELAY IN THE SUPPLIER'S PERFORMANCE**

Delivery of the goods and Performance of the Services shall be made by the supplier in accordance with the time schedule specified by bank. Any delay in performing the obligation by the supplier will result in imposition of liquidated damages and/or termination of the contract for default.

#### **24) CONTRACT AGREEMENT:**

On receipt of intimation of the acceptance of tender, the successful vendors shall be bound to implement the contract as per draft SLA as at **Annexure – B** and within seven days thereof he shall sign an agreement in a non-judicial stamp paper of appropriate value. However the vendor is bound to accept the terms and conditions in this contract, Price Bid/BOQ, its subsequent corrigendum and any other conditions state in this tender document before and after execution of the contract.

## **ANNEXURE - A**

### **SAFETY CODE:**

**The Safety Code has to be observed by the Contractor as under:-**

1. These shall be maintained in the vehicle- first aid appliances including adequate supply of sterilizers, dressings and cotton wool.
2. The injured person shall be taken to a public hospital without loss of time in case where the injury necessitates hospitalization.
3. The bidder has to comply motor vehicle act and bound to follow all safety measures accordingly.
4. The contractor will ensure that all types of safety measures as advised by Government are taken care of during the performance of work.
5. All practical steps shall be taken to prevent danger to persons employed from risk or fire or explosion or flooding.
6. All necessary personal safety equipment as considered adequate by the vehicle in charge should be kept available for the use of the persons employed and maintained in a condition suitable for immediate use; and the Contractor should take adequate steps to ensure proper use of equipment by those concerned.

**Signature with seal and date of the Tenderer**

**ANNEXURE – B**  
**FORMAT OF AGREEMENT**

This Vendor Agreement ("Agreement") made at Jaipur on dated\_\_\_\_\_

**BETWEEN**

M/S Name & Address of the vendor, through its authorized signatories, (hereinafter referred to as the "Vendor" which expression shall, unless repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns) of the ONE PART;

**AND**

**State Bank of India (SBI)**, a banking company carrying on its Banking business under the Banking Regulation Act, 1949 and incorporated under the Companies Act, 1956 having its Branch at Tonk Road, Jaipur –302015, Rajasthan (hereinafter referred to as the "Bank", which expression shall unless repugnant to the context or meaning thereof be deemed to mean and include the successors and permitted assigns of the Bank, as well as divisions, subsidiaries and affiliates of the Bank and their successors and assigns) of the SECOND PART.

Both the parties agree to the following in connection with Mobile ATM Services provided by the SIPL to the SBI:-

**GENERAL & TECHNICAL SPECIFICATIONS**

1. The vehicle is to be deployed at a branch/office at\_\_\_\_\_ (location)
2. The vehicle offered should have following facilities:
  - a. The layout of the vehicle interior should be as provided by the bidder along with the technical bid.
  - b. The vehicle should have an internal area of approximately 80 sq. feet to house the ATM, Self Service Kiosk (SSK) (Provisional), and accessories and also provide seating space for two personnel along with table/writing ledge.
  - c. The vehicle should provide clear height of 6 ft. inside to facilitate easy movement.
  - d. The vehicle should be new having reinforced body and adequate space to accommodate ATM and other required machine having approximate weight 1500 kg and front cash loading facility. The vehicle will be exclusively used for mobile ATM of the bank.
  - e. Provision and installation of new 3 KVA online UPS (from one of the SBI approved vendors as per list published in the tender) with back up duration 10 hours, along with inbuilt generator of 5 KVA capacities to charge the batteries. UPS make and specification will be provided by the vendor (minimum efficiency 93% and the make should be from SBI approved vendor). the generator should have ISI certification's
  - f. The vehicle must be fully air-conditioned having in-built or separate cooling device of adequate capacity to maintain temperature between 20-25 degree centigrade inside the vehicle for ATM and other accessories.
3. Inside area of the vehicle should be properly illuminated with Tube lights / CFLs of adequate wattage. Provision & installation of Fire extinguishers of adequate capacity dry powder / gas type for the safety of the equipment. The vehicle should be fitted with alarm system. The vehicle should also be equipped with public address system for making recorded /live announcements.



4. - The exterior of the vehicle should be Polyurethane (PU) painted as per our color choice with provision for fixing advertisement boards on both sides to display / advertise bank's products.
5. Final Sketch and detailed drawing of the vehicle will be approved by the Bank.
6. The Vehicle should be provided with trained driver having valid driving license. Driver should have 24 hours Mobile phone facility. In addition, a helper should be made available on vehicle to attend to operational issues. The vehicle will be maintained clean on daily basis by the helper. The vehicle should also be provided with an armed guard. All other facilities like uniform, food, drinking water, first aid medicines, salary etc. to driver, helper and armed guard will be provided by vendor. The Bank will not be liable for any legal proceedings arising out of it. The salary of these personnel will be borne by the vendor.
7. Driver's, helper's and armed guard's antecedents / credentials will have to be ascertained / verified from the local police authorities by the firm/ owner and original copy of the police verification shall be submitted to the Bank for record.
8. Any change of driver, helper and armed guard will be communicated to our authorized official well in advance and the firm's / owner's representative known to the Bank shall come along with the new driver/helper/armed guard, as the case may be. The new driver/helper/armed guard should also satisfy all the criteria mentioned hereinabove.
9. All the consumables like coolant, engine oil, gear oil, fuel, and refrigerant to be provided by vendor. On the present route the vehicle is likely to travel for approximately 1500 KMs in a month or 18000 KMs in a year. The complete vehicle with UPS, Air Conditioners, GPS facility and other accessories will be maintained by the vendor at no additional cost to the bank.
10. All the equipments, electrical fixtures fitted on the vehicle needs to be well maintained and functional for trouble free service. The vehicle will be allowed weekly half day off for five hours (9 am. to 2 p.m.) for preventive maintenance. The day will be decided after award of contract by mutual convenience but not on Saturdays. The vehicle provider should schedule maintenance activities accordingly. The provision of preventive maintenance is to get uninterrupted services for 10 hours per day from 9 AM to 7 PM.
11. . All the equipments / accessories provided on the vehicle should be new and of reputed make.
12. The vehicle will be at the disposal of the Bank 24x6 and the Bank would have the sole right to deploy it anytime anywhere.
13. The vendors have to strictly comply with timings and routes specified.
14. Any delay in operation or unavailability of services caused on account of the Vendor will attract penalty of Rs. 5000/- per day.
15. Vehicle will be provided for 10 hrs duty on all working days with fuel and other consumables.
16. Vehicle provided will be brand new and proof of ownership, RTO registration papers, Insurance, PUC, valid license of the driver etc. will have to be furnished periodically to the Bank. The cost of insurance, upkeep of the vehicle, painting, cleaning and all other mandatory charges will be borne by the vendor.
17. Vehicle hiring contract period will be initially for 3 years w.e.f (date of commencement of work)..... If the services are not found satisfactory, the bank will have the right to terminate the contract by giving one month's notice. The service providers shall give minimum 3 months notice for withdrawal of vehicle, failing which Bank may impose befitting penalty.
18. Vehicle will be parked in Bank's premises/ Banks approved parking place with three phase electrical power connection facility for charging of UPS batteries only. The security to the vehicle during night will be provided by the Bank. .
19. The ATM machine with the cash will be insured by the Bank. Other items on board the mobile vehicle and other accessories provided will be insured by the vendor and he will submit evidence of having done so at his cost.

20. . In case services of Mobile ATMs are not available to the Bank for more than one day on account of the vehicle or other equipments e.g. UPS, air-conditioner etc due to avoidable reasons. the vendor will have to pay penalty of Rs. 5000/- per day.
21. . Vendor will have to pay security deposit of Rs.100000/- per vehicle or a performance guarantee of the same amount to the Bank for the period of contract as per specimen of performance Bank Guarantee as per Annexure-III. The guarantee or the deposit will be appropriated by the Bank if the vendor fails to deliver the services.
22. . Except GST on hiring of the vehicle, all other taxes/ charges/ fees prevailing as of now or in future will be paid by vendor. The all-inclusive monthly rent payment and payment of distance covered in excess of 1500 kms will be made after completion of the month. Kilometers will be counted from the base branch and the driver will maintain log for movement.
23. The vendor will mention PAN Number Service Tax Number in the invoices. TDS will be deducted from the proceeds of the bills as per rules.
24. The fully fabricated vehicle, as per the vendor's offer letter dated \_\_\_\_\_ and subsequent e-mail dated \_\_\_\_\_ (copies attached), will be made available to the Bank within 45 days of the issuance of the order. In case the vendor fails to perform the contract within the period specified in the order, the earnest money deposit will stand forfeited without any prior notice to vendor.
25. Any problem arising out on account of police, Transport Authorities or other agencies shall be dealt with by the firm/ owner at his own risk, responsibility and cost. The Bank will not be responsible for any consequences arising out of these. The Bank will not entertain compensation/ charges other than monthly rent.
26. The fabricated vehicle will be inspected by the Bank Officials before accepting it for run.
27. The vehicle will be examined for fitness every year by a Bank appointed automobile engineer.
28. For terms and conditions not covered herein above, the decision taken by the Bank will be binding on both the parties.
29. Support to be provided by the Bank:
  - Supply and installation of ATM.
  - Connectivity equipments and installation.
  - Parking arrangements with electrical power connection for charging of batteries.
  - Insurance of ATM connectivity equipments and cash in ATM. These equipments will be maintained by the Bank.
  - Permission from the Municipal Authorities for parking of vehicle will be obtained by the Bank. Parking charges, if any will be borne by the Bank.
30. The work or any part of it should not be transferred, assigned or sublet without the written consent of the Bank. The vendor shall also not, without the prior written consent of SBI subcontract or permit anyone other than the vendor's own personnel to perform any of the work, services or other performance required of the vendor.
31. No advance is payable. On satisfactory performance, the rent will be paid by the connected Branch at monthly interval on submission of necessary documents along with invoice of the same, subject to recoveries if any, on account of penalties as provided for in this document.

**IN WITNESS WHEREOF** the parties hereto have hereunto set and subscribed their respective hands and seal at the day, month and year first herein above written.

**SIGNED, SEALED AND DELIVERED**

By the within named

Through its Authorized Signatory

**SIGNED, SEALED AND DELIVERED**

By the within named  
State Bank of India

Through its Authorized Signatory

### ANNEXURE: C

#### Minimum requirements of Materials & Maintenance and Specifications to be submitted by the Bidder

Sl No.	Required Specifications	To be specified by the Vendors
1	Vehicle Make Vehicle Model No Vehicle should be like TATA 407 or equivalent or higher	
2	UPS Make UPS Model No	
3	DG Set Model No	

- The vehicle should be new having reinforced body and adequate space to accommodate ATM machine.
- The vehicle must be fully air-conditioned having in-built or separate cooling device of adequate capacity to maintain temperature between 20-25 degree centigrade inside the vehicle for ATM and other accessories.
- Inside area of the vehicle and the ATM transacting area should be properly illuminated with Tube lights / CFLs of adequate wattage.
- Should have Provision for 2 working tables with height adjustment, 2 officers chairs
- The Vehicle shall be suitably designed to house the ATM which will be accessed by the users conveniently. ATM Access sketch and the interior sketch should be enclosed.
- The Vehicle should have provision of windows.
- The skilled Driver should be provided by the bidder with valid license.
- The Vehicle shall have canopy arrangement to protect ATM fascia and card user from rains, bright sunshine and it should be leak- proof in open and closed positions.
- Provision of Fire extinguishers of adequate capacity - dry powder / gas type for the safety of the equipment.
- Wheel immobilizers to be provided to prevent the movement of vehicle by car lifters.
- Burglar alarm and CCTV camera with recording facility of 180 days (as per Bank's guideline) for safety should be provided.
- The exterior of the vehicle should be PU painted as per our color choice with provision for advertisement on both sides to display / advertise the Bank's products and Services.
- The complete vehicle with UPS, Air Conditioners and other accessories will be maintained by the vendor at no additional cost to the bank.
- All the equipments, electrical fixtures fitted on the vehicle needs to be well maintained and functional for trouble free service.
- All the equipments /accessories provided on the vehicle should be new and of reputed cmake. The vendor will provide the names of the manufacturers from whom the equipments have been purchased.
- The vehicle will be at the disposal of the Bank 24 x 7 and the Bank would have the sole right to deploy it anytime anywhere.
- Vehicle provided will be brand new and proof of ownership, RTO registration papers, Insurance, PUC etc .will have to be furnished periodically to the Bank. The cost of insurance, upkeep of the vehicle, painting, cleaning and all other mandatory charges will be borne by the vendor.

- Vehicle tracking Global Positioning System shall be provided by the Vendor.
- Adequate No. of fire Extinguishers should be provided(minimum three)
- Online UPS with back up duration 9 hours, of reputed make and manufacturer should have ISO certification. The UPS should have an arrangement to operate on 5kva DG set for supply of electric power in case batteries are drained out.
- Provision to provide power directly from any AC supply source i.e. provision to draw power from source other than DG supply also.
- DG set of reputed make for supply of electric power in case batteries are drained out. Manufacturer should have ISO certification.
- The Vendor shall ensure adequate and uninterrupted power supply and lightings in the vehicles. Repair/replacement of bulbs, holders, reflectors, starters, chokes, frames and all other fixtures. All lights within the ATM areas and outside like Backlit signage, Glow sign boards and all other lights are covered under this section. It shall be the responsibility of the Vendor to ensure that all lights are functioning at all times. The Vendor shall ensure that all problems with the lights including replacements are rectified immediately.
- The Vendor shall ensure that all electrical problems including earthing that affects electrical supply to the site are identified and rectified within 4 hours. All costs associated with replacement of consumables, wires, connectors etc will be borne by the Vendor. earthing to all equipments like ATM/ AC is to be provided by the vendor as per requirement with no additional cost.
- The Vendor shall ensure that the systems like UPS, Air Conditioners and Access Mechanisms are kept in good working conditions.
- The Vendor shall install ATM Access Mechanism, wherever required.
- Tie up with OEM or their Authorized service provider for Annual Maintenance Contract of UPS, Air Conditioners, Access Lock or other pertinent items.
- Tie up with OEM or their Authorized service provider for Annual Maintenance Contract of UPS, Air Conditioners, Access Lock or other pertinent items.
- The ATM And Switch is to be provided by the Bank, However the installation charges is to be bear by the vendor as per Bank's requirement.
- Materials having BIS certificate shall be considered, wherever is available and should be approved by the Bank.

<b>Bill of Material</b>	<b>Yes/No</b>
Tata 407 EX (Cabin & Chessis), BS (VI)	
Vehicle Fabrication work	
ATM	
GPRS Router	
<b>UPS with Heavy Battery Set ( 8 Hour Requirement)</b>	
GPS / Tracking Device	
CCTV	
Vehicle immobilizer	
Digital Signage	
Genset	
AC	

LCD Display	
Other components	
Bidder to indicate each component name, make, model with inbuilt warranty period	

<b>Fabricating Body</b>	
Heavy Duty Tubular Structure.	
20 SWG Imported Colour Coated G.I. Sheets For Exterior, And ACP Sheets For Interior.	
Marine Ply Covered With Vinyl For The Flooring.	
Provision To Keep ATM Machine, UPS With Batteries, Portable Generator Set.	
Electrical Fittings like Tube Lights and Fans.	
Providing Branded Air Condition Unit To Be Run With Vehicle Engine.	
Providing One Door At L.H Side, And One Flap For The ATM Machine, Folding Steps Will Be Provided.	
Wooden Furniture Like Tables & Chair Will Be Provided.	

Provision to Fix Two LCD Screen.	
Providing Folding Awning Shade Will Be Provided At L.H Side Of The Vehicle	
Accessories Like Sun Visor, Rear View Mirrors, Centre Mirror, Mud Flaps, Height Indicator Lights, Side Signal Lights, Fire Extinguisher Etc...	
Complete Vehicle Insulating With 38 mm Thermacol & Hitlone To Avoid Transfer Of Heat.	
Complete Vehicle Will Be Painted With P.U. Paint As Per Desired Shed.	

Declaration:-

**All the terms & conditions, Technical Requirements etc. mentioned in this Tender are acceptable to us.**

(SIGNATURE OF AUTHORIZED SIGNATORY)

NAME:

SEAL OF THE FIRM

PLACE:

DATE:-

**Note: Please enclose all the Annexure with relevant supporting documents duly self-attested.**

**Price Bid**  
**(To be submitted online)**

Description	charges/Kilometres in INR
Hiring charges of vehicle (Tata 407 or equivalent) along with all required facility and fabricated to provide Mobile ATM facility as per Bank's requirement as detailed in technical bid with skilled driver (The all-inclusive monthly rent payment and payment of distance covered in excess of 1500 kms will be made after completion of the month. Kilometres will be counted from the base branch and the driver will maintain log for movement. The additional run over and above 1500 Kilometres will be paid as per actual as per quoted rates.	
Cost for 1500 Kilometres except GST in INR	

The rated quoted shall be firm throughout the contract period.

The quoted rate should also be quoted considering the cost for supply of all the equipment's/materials required for vehicle hired, labour, wages, fixtures, transportation, installation, all taxes & charges, cost of the insurances, cost towards testing of vehicles/ materials supplied, wastages, Octroi, machinery, maintenance/service charges, cleaning, overheads, profit, statutory expenses, incidental charges, Loading, Unloading, lifting and all related expenses to complete the work. However, GST will be extra as applicable.

(SIGNATURE OF AUTHORIZED SIGNATORY)

NAME:

SEAL OF THE FIRM

PLACE:

DATE:-